

Carmin Sampson

From: Chris Abbott
Sent: Friday, 14 October 2005 8:20 a.m.
To: Kate Saunders; Adam Hibbs
Subject: FW: TelstraClear Bitstream Application

-----Original Message-----

From: Felix Lee [mailto:lee_felix8@hotmail.com]
Sent: Thursday, 13 October 2005 9:19 p.m.
To: Chris Abbott
Subject: TelstraClear Bitstream Application

Hi

I'm concerned that in the statement for consultation, upstream is capped at 128k, there's no mention of ping/latency and there's no mention of a data transfer cap.

If the upstream is capped at 128k, users cannot download at full speed because the upstream will be saturated with ACK packets before full speed is reached. The limited upstream will make the "7.6Mbps" downstream impossible to achieve.

If telecom can make the latency on the network as bad as they like, users cannot use VoIP or internet gaming. This would seriously limit the usefulness of the service.

A 7Mbit connection with a 10Gig cap is useless because all of the allowed data would be used up in a flash. The user would then be limping on 56k for the rest of the month.

Please change the statement for more competitive and cheaper broadband.

Thank you

Felix Lee