



COMMERCE COMMISSION

Please refer to:

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27 June 2008

Dear Interested Party

0800 Number Portability Issues

The national toll-free telephone number portability service became a regulated service when the Telecommunications Act 2001 ('the Act') was passed in December 2001. The service was removed from Schedule 1 of the Act in December 2006 following a review by the Commission. At that time, there did not appear to be major concerns about the service in the market.

An issue has been raised with the Commission as to whether current arrangements for the porting of 0800 numbers through the joint venture company (TNAS) are working efficiently, and whether they promote competition for the long-term benefit of end-users.

The Commission is interested in your views as to whether the current processes in place for the porting of 0800 numbers are adequate. If they are inadequate, please outline what the problems are and potential solutions. Please provide a response by 5 pm on Friday 25 July.

Yours sincerely

A handwritten signature in blue ink, consisting of a large loop followed by a vertical line and a long horizontal stroke.

Dr. Ross Patterson
Telecommunications Commissioner